

The Colliery Practice

Patient Feedback / Friends & Family – 2019 – 2022

After an appointment, the patient is sent a text message to complete the Friends & Family questionnaire should they wish to. Patients also give us written and verbal comments which enables us to ensure we are maintaining excellent patient care.

Patient Responses Breakdown

Very Good	Good	Neither	Poor	Very Poor	Don't Know
9	1	2	1	0	1

Patient Comments

Doctors are thorough, pleasant and very knowledgeable

It might take several weeks to get an appointment with your chosen Doctor, but they are worth the wait

I have been with you for years - never any issues always get an appointment, love the nurses, doctors and very friendly reception staff

Feel I have always been treated with massive respect. My doctor takes time to understand and acts in a very professional manner. Thank you.

I think it's a wonderful practice, cannot fault this practice in Cannock or Huntington in any way. Just wonderful service.

All reception staff are kind and helpful. I get seen quickly if needed and am treated respectfully by all the doctors and nurses I have seen.

If you would like to leave patient feedback, please contact reception or visit our website and complete the friends and family questionnaire. All responses are greatly appreciated!

Partners

Dr. P Ballinger
 Dr. K. Singh
 Dr. F. Kacki
 Dr. M. Conmey
 Dr. S. Shah

Associates

Miss H. Brace (Practice Manager)